

Pilot Strategies for a More Inclusive Program

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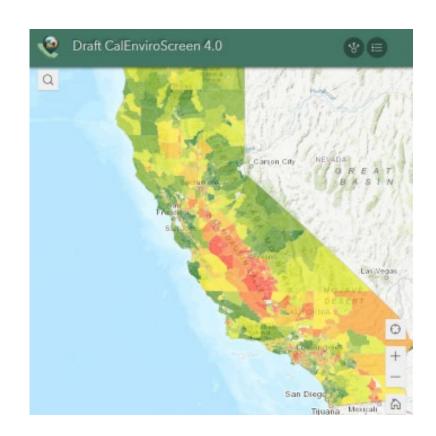
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Problem: Unequal Distribution of Resources

- CalEnviroscreen map shows regions in red that are "DAC"
- CAGBN overlay with Certified Green Businesses map showed green businesses in green regions mostly
- CalEPA Requirement: Earmark 25% of state funding for DAC areas
- Question: By targeting DAC region, did we solve the problem of unequal distribution of resources?





Results: Unintended Consequences

- Answer: Yes and no.
- DAC region businesses were served but were not those that needed the most
- Large disparity between BBIPOC owned businesses statewide and BBIPOC owned businesses in our network

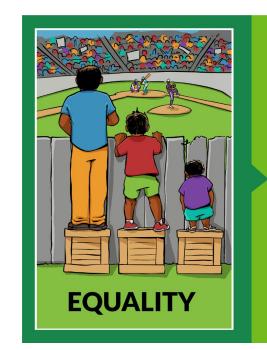
| California Businesses | |
|--|------------------------|
| "Minority" Owned (2012 Census data) | 1,619,857 = 47% |
| "Nonminority"-owned (2012 Census data) | 1,819,107 = 53% |
| Green Businesses BBIPOC owned (survey) | 20% |

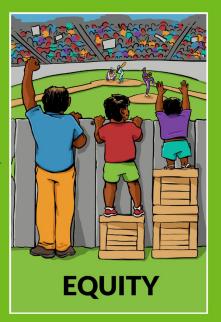


New Solution: Equity

- Equity Committee formed in 2020 to find ways to help Black, Indigenous, and People of Color (BIPOC) Business owners
- Continuum on Becoming an Anti-Racist Multicultural Organization
- Racial Equity Scan Tool SFE

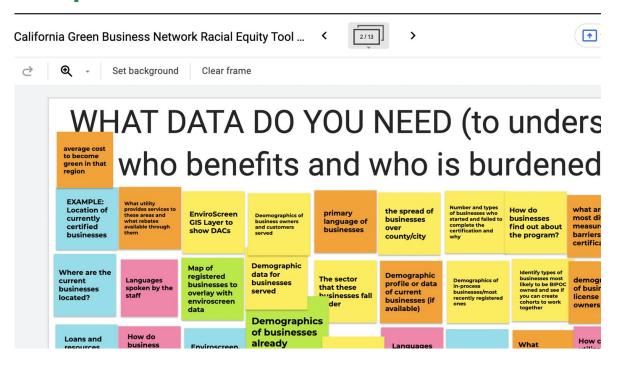
Question: What are some barriers for businesses to be a part of a environmental programs?







Racial Equity Scan Tool: Identifying Inequities + Barriers to Equitable Access



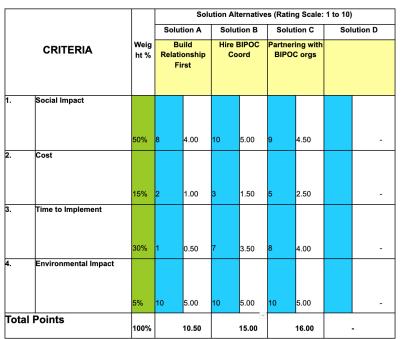
Identified:

- Data needed
- Equity gaps
- Key stakeholders
- Resource gaps
- Potential strategies
- Accountability metrics for our network



Increasing Knowledge + Action Identifying Priorities with Decision making Matrix

- Anti-Racist Training Doyin Richards
- Driving Equity facilitation by Doyin Richards results:
 - Partnering with CBOs is highest priority



BEST SOLUTION: Partner with BIPOC orgs



Partnering with a CBO: Case Study El Concilio of San Mateo County Partnership

- Contract Summary
 - o Paid \$10,000 to outreach to 100 businesses
- Process
 - O Program staff partnered with El Concilio staff in field
 - Trained CBO staff
 - Adjusted approach (phone calls and Spanish webinars)
- Results
 - Enrolled 80+ businesses
 - 17 businesses completed Efficiency
 - Over \$6,300 distributed to BIPOC owned businesses



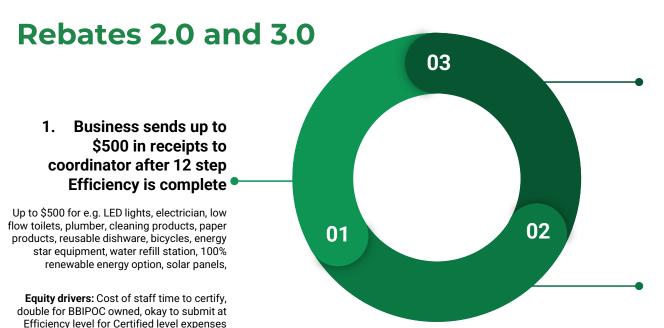


Program Designs to Drive Equity

- 1. Simplifying the program for equity, expediency, and for business user experience
- 2. Hiring from the community being served
- 3. Getting funds to underserved businesses -- rebates 1.0







(closes cost gap)

3. Send check -- quickly!

As soon as coordinator submits the form, rebate administrator is notified, reviews, and approves for finance team.

Turnaround time internally should be fast so businesses receive checks within 2 weeks of submission.

Equity drivers: Fast turnaround time builds trust!

2. Coordinator submits form

Coordinator verifies purchases and submits to Rebate Administrator online using WP Forms (integrates to Quickbooks!). WP forms has a CSV export so you can create tracker or import that data to your accounting/budget database. We use a Google sheet tracker so we can communicate which rebates are approved and when the checks have been sent.

Equity driver: Removes administrative burden from business owner



Equity Committee Goals

- Develop culturally appropriate language, messaging, and materials, starting with Spanish.
- 2. 25% of state funding will go to underserved communities equitably.
- Programs will recruit local businesses in line with actual business demographics that are minority-owned and/or business owners that speak languages other than English.
- 4. Statewide network will recruit businesses in line with actual business demographics
- 5. At least 25% of certified Green Businesses over the next two years will be located in Disadvantaged Communities (DAC) with focus on the underserved within those regions

