

# Strategy and Results

Donna Walden - greenUP!

Cassie Carroll - Illinois Green Business Association

### Thanks for Joining Us!

- Housekeeping
  - ▶ We will be muting everyone for the presentation
    - > We will open up the mic for questions at the end of the call
  - If you have a question during the presentation, please type it in the chat box at any time - we'll have a Q&A Session at the end of the call
    - Chat box is on the right-hand side of your dashboard
- Call Agenda
  - Overview of GBENN
  - 2016 Green Business Program Survey
  - 2016 Summit Review + 2017 Priorities
  - Get Involved in GBENN! Leadership Opportunities



# The GBENN Leadership Team

Donna Walden, greenUP!



- Emily Backus, City of Denver, Sustinably Green Denver
- Cassie Carroll, Illinois Green Business Association





- Jo Fleming, California Green Business Network, Environmental Innovations
- Stephanie Gowing, City of Seattle, EnviroStars



Jean Ponzi, St. Louis Green Business Challenge



#### **Overview of GBENN**

► Founded after the 2013 Green Business Summit in Boston, MA

- Hosted by A Better City
- Volunteer-led, developed mission +vision in 2014





# **Overview of GBENN**



- Mission: Facilitate sharing and relationship-building among green and/or sustainable business engagement programs across the U.S. in order to advance the national interests of such locally-focused approaches and spread effective practices.
- Vision: National thinking and collaborating, while maintaining local action and uniqueness.
- There are three key objectives GBENN believes we could accomplish most effectively by collaborating. These are:
  - Building relationships across programs
  - Sharing information across programs
  - Working at a national scale to explore collaborative opportunities that independent programs could not accomplish on their own
- A fiscally-sponsored organization by greenUP! Nevada

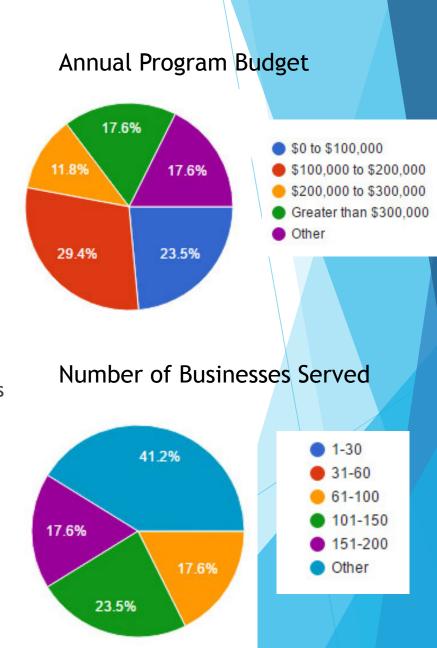
### **Overview of GBENN**

- Major accomplishments since 2013
  - 44 GBENN Members, including the 25 new members!
    - Reach well over 15,000 businesses throughout the US and Canada
  - Two national (and now international) green business Summit events
  - Two green business program surveys
  - Five national webinars
  - Multiple program model outlines
  - 12 case studies from green business programs
  - Launched GBENN website with valuable resources for green businesses



# 2016 Green Business Program Survey

- First survey conducted prior to 2013 Summit
  - About 40 respondents
- 2016 Survey Information
  - 18 Green Business Programs in US and Canada
    - Coast to coast participation
  - Most respondents have been working with green businesses for 5-9 years (8 years majority), some as long as 21 years!
  - Majority of programs have 1-2 FT staff members
    - Some programs utilize contractors; many use at least 1-2 part-time staff
  - Annual program budgets range!
- "Participant" defined as:
  - An enrollee or dues-paying members in green business engagement program



#### 2016 Green Business Program Survey

- All green business programs set goals to achieve and measure success. Here are the top overarching goals for green business programs:
  - General Sustainability (65%)
  - Behavior Change (41%)
  - Private/Commercial Sector Engagement (41%)
  - Greenhouse Gas Reduction (35%)
  - Small Business Profitability (30%)

#### Services Provided by Respondents:

- One-on-One Assistance (100%)
- Marketing and Recognition (100%)
- Online Resources and Toolkits (89%)
- Group Meetings and Networking (89%)
- Technical Assistance (83%)



# 2016 Green Business Program Survey -Marketing

- Most effective marketing or communication services provided for businesses:
  - Case Studies or Infographics (14 Respondents)
  - Marketing and Recognition via Social Media (13 Respondents)
  - Annual Recognition or Awards (10 Respondents)
  - Window Decal (8 Respondents)
- Least effective marketing or communication services provided for businesses:
  - Press/Marketing Kit
  - Press Releases
  - Certificate or Plaque
  - Film or Video



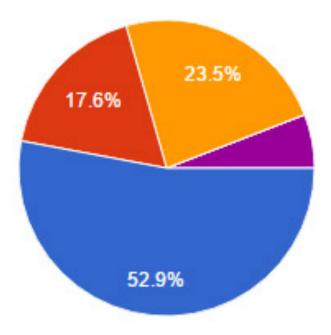
Most Programs Do Not Use:

- Special coupons or deals
- Press Releases
- Certificate or Plaque

# 2016 Green Business Program Survey -Funding

- Most green business programs are either completely or substantially funded through grants (50% or more - 10 respondents) or membership fees (4 respondents at 40%)
  - Corporate sponsorship or partnership seems to be a funding source that more programs are using, with 4 organizations noting that they receive between 30-50% of their budgets from this funding source
  - Membership fees comprise of about 40% of four respondents' budgets, but this is a minor or unused opportunity for a majority of organizations
  - Many programs are not funded by state funds or utilities
    - Although there were programs that were either 20-40% funded or 90% state funded
    - Also, there were 5 programs 10-30% funded or 60/100% utility funded

#### 2016 Green Business Program Survey -Participant Fees





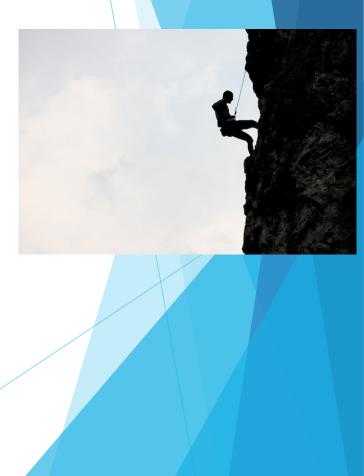
# 2016 Green Business Program Survey -Utilities and Partnerships

- Utilities and municipalities provide the following services/assistance to green business programs:
  - Program funding (87% of respondents)
  - Incentives/rebates for participating businesses (67%)
  - Free audits (47%)
  - Marketing (47%)
- Key partners for green business program success:
  - Business Associations/Districts
  - Utilities
  - Elected officials



# 2016 Green Business Program Survey - -Challenges

- Most challenging aspects of managing or executing green business programs
  - Tracking metrics (energy, benchmarking, water, waste) and measuring impact
    - Not uniform systems, time constraint, follow-up difficult
  - Finding and maintaining funding
  - Marketing of program and recruitment of businesses
  - Community and business awareness



# **GBENN 2016 SUMMIT**



- October 16-17, 2016 in St. Louis, MO
  - Hosted by the St. Louis Green Business Challenge and the Missouri Botanical Garden -THANK YOU!
- By the numbers...
  - > 30 green business programs in attendance
  - Two major sponsors Rubbermaid-Newell and EPA Region 7
  - Two keynote addresses
  - Six sessions with presentations from across the country
    - Formulas for Success
    - Recognition
    - Sustainability Reporting and Metrics
    - Leveraging Collective Impact
    - Reaching New Industries
    - Evolving Green Business Programs
  - Post-Summit Survey 4.2 to 4.8 rating out of 5 total points!



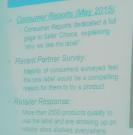
## GBENN 2016 SUMMIT







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#### GBENN 2016 SUMMIT - Tours!



### GBENN 2016 Summit - Tours!



#### **GBENN 2016 SUMMIT - Group Discussion**

- Roundtable discussion on top opportunities where GBENN could provide value to its members and green business programs across the country
  - What could we do together on a national level that could be valuable to individual programs and regions?
  - What could GBENN do to support your green business program?
- Top discussion results
  - Continue to provide opportunities for collaboration and inspiration
  - Be a repository for green business programs nationally
  - Corporate engagement
  - Metrics
  - Leverage funding



#### **GBENN 2017 Priorities**

- Expand GBENN's reach and impact nationally through membership
- Plan and host a third national green business engagement program Summit
- Create regional and national partnerships that will benefit both green business program reach locally and nationally
  - EPA Regional Offices and Industry partnerships
- Continue to provide opportunities for networking and inspiration for GBENN members and green business programs nationally
- Grow GBENN's impact with you!



#### Get Involved in GBENN!

- We need your help and support to succeed!
- Ways to get involved:
  - Engage other green business programs you know in the Network
  - Write and submit a case study for our website and enewsletter
  - Most Important Help us continue to grow the momentum and strength of GBENN through leadership!
    - Become a 2017 Member
    - Serve on a GBENN Committee
    - Lead a GBENN Committee





# GBENN Committees -Strategic Advisory



- Maintains the goals, vision and strategic growth of the organization throughout North America
  - Collaborate with other committees to build strategic growth for the organization
- Build funding development goals, seeking sponsorship and grant/foundation opportunities to support GBENN's activities
  - Work closely with the Summit committee to raise the funding and sponsorship necessary to host a successful national event
- First task: Building a strategic plan that helps develop strategic partnerships with industry, government and corporate entities.

#### GBENN Committees -Summit

- Planning and developing the GBENN Summit!
  - Abstract and speaker recruitment
  - Event and logistics planning
  - Location research
  - Agenda planning
  - Fundraising
  - Event promotion
- Will work with other committees as needed and will work directly with the Strategic Advisory Committee for securing support for the event.



Green Business Engagement National Network Summit

#### Save the Date

October 19-20, 2016 Missouri Botanical Garden St. Louis, MO

Registration opens in April at: www.gbenn.org



# GBENN Committees -Outreach and Education



- Manage all communication with members and develop GBENN Membership
  - Develop a monthly or quarterly e-newsletter that would be distributed to the membership
  - Conduct green business program outreach
  - Manage membership events
  - Develop the benefits associated with membership
- Generate ideas and activities that will continually foster information sharing and inspiration between green business programs
  - Plan and execute informational webinars for the GBENN network
  - Develop key reports and surveys to promote best practice information
  - Gather critical information from the greater GBENN network
  - Seeking, maintaining and promoting resources for green business programs
- Manage the website + associated content

#### **GBENN Committees - Leadership**

- Review all GBENN activities and discuss key strategic initiatives of the organization
  - Ensure membership goals are met yearly
  - Organizational initiatives are being accomplished
  - Ensure that all operations for GBENN as a fiscally-sponsored organization has been met by the Executive Director, or Network organizer
- Members of this group comprise of 5 members of green business programs from the general membership. Membership on the Leadership Committee would be the chairs for various GBENN working committees (3 committee chair members, 2 members from general membership).

#### Become a Member!

- Benefits of Membership
  - GBENN Directory Listing
  - Access to Listing contacts and E-newsletter
  - Annual GBENN Reports and Studies
  - Free GBENN Webinar attendance
  - And more!
- Membership Drive will launch in March 2017



#### Thank you for Participating!

#### Questions?



- Cassie Carroll; <u>cassie@illinoisgba.com</u>, 847-530-0199
- Donna Walden; <u>donna.walden@mac.com</u>
- Don't forget to visit the GBENN Website!
  - www.gbenn.org