### Marketing Your Green Business Program

# How to simultaneously attract new businesses while providing benefits to your existing participants

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## **Green Business Programs**

**Green Business Program Program Participants** 

Green wash/latest fad Recruit

**Marketing/Advertising Enrollment** 

**Participation B2B** 

**Technical assistance** Value add

Follow up Other

## So now what?



# **Community Partners**











Taking Care of Business









# Refine & Re-engage

#### Work harder smarter.

Become a Chula Vista CLEAN Business.

We are a part of the San Diego regional energy efficiency and sustainability effort, spearheaded by San Diego Gas & Electric® and the Climate Collaborative.

We help businesses save money by saving energy and resources.

We are your green team, delivering free marketing, free efficiency tools. rebates, sustainability program incentives, and community recognition for your environmental leadership.

Do good. Get noticed. Here's how.



#### Contact us.

Our local team of experts is ready to help your business.



#### Meet us.

Get your FREE personalized energy evaluation.



#### Start working smarter.

Stand out: FREE marketing and ongoing CLEAN Business support.

Save money: FREE energy-saving tools, plus rebates, training

(619) 409-1975

clean@chulavistaca.gov www.chulavistaca.gov/clean







#### Make this year count.

We can't wait to see what you do.



By offering technical, educational, financial and marketing support, the **Chula Vista CLEAN Business Program** supports real action in:

- C Energy efficiency
- Sustainable business practices
- Waste reduction

- Air quality
- Sustainable development
- Water conservation



In year one, we had savings of about 22-25% and then we were able to increase that to a savings of an additional 7% a year in year two. If you want to see bottom-line oriented results, this is a great way to do it.







## Service

- Cost savings through improved efficiency & waste reduction
- Technical assistance ("Sustainability Coach")
- Office Depot kits
- Community recognition
- Track progress over year





# Challenge

Over 90% improved their sustainability score

57% was average percent improvement in scores

- •76% Employee Education
- •52% Pollution Prevention
- •38% Energy Efficiency
- •32% Water Conservation
- •60% Waste Reduction
- •30% All 5 Categories



## Evaluate

#### Chula Vista CLEAN Business Program Survey Results

Conclusions and Recommendations



#### MESSAGING AND MARKETING

01

CONCLUSION: Participating businesses are motivated by saving energy, helping the environment and improving the community and their business image. Non-participating businesses seem to be motivated by saving money and receiving advertising benefits.

**SUPPORT:** When asked why they participate in the CLEAN Business Program, the top themes were: environment, community and self-promotion. The words "money" and "cost" were hardly mentioned.

**SUPPORT:** The majority of non-participating businesses skipped questions that mentioned energy or environmental goals. Interestingly, they answered the question about free advertising and marketing with 73% saying they would be interested in this benefit.

**SUPPORT:** Eighty percent of non-participating businesses said they have goals to reduce utility costs and increase operational efficiencies, showing their desire to minimize expenses.

**SUPPORT:** Non-participating businesses which said they are interested in participating stated the same reasons as the participating businesses (e.g., community and energy), suggesting that those who are interested in the CLEAN Business Program care about the same topics.

**RECOMMENDATION:** Create different messages for participating and non-participating businesses, weaving in language which appeals to and motivates the two groups.

## **Manage Expectations**

http://www.youtube.com/user/CityofChulaVista

Over 1,400 TV & radio spots

Over 2,000,000 "impressions"







## Recognition

## LIVE GREEN, SHOP GREEN



Support Chula Vista CLEAN Businesses! www.chulavistaca.gov/clean



# Congratulations to our Newest CLEAN Businesses!

- Alvarez Bookkeeping Services
- BullChicks
- Calumet Auto Wrecking
- Chula Vista Auto Body, Inc.
- Diamond Jims
- Dresser Rand

- D'Volada Café
- Eastlake Rug Gallery
- H&A Electric Motors
- JP MotorSports
- Lang-Lab San Diego
- Montessori Explorer

- Mossy Nissan of Chula Vista
- Pick Up Stitches by Mercedes
- San Diego Orthopedics
- Toyota Chula Vista
- · Unyeway, Inc.
- Vega Caffe

#### **Become** a CLEAN Business and **Shop** CLEAN Businesses!

For more information, visit www.chulavistaca.gov/clean or call (619) 409-1975

The Chula Vista Local Government Partnership is funded by California Utility customers under the auspices of the California Public Utilities Commission.

### **Awards**

LIVE GREEN, SHOP GREEN
Supporting Chula Vista CLEAN Businesses.







#### PROGRAM

7:00 am Breakfast and Networking

7:30 am Welcome and Opening Remarks

Brendan Reed, City of Chula Vista Mayor Cheryl Cox, City of Chula Vista

7:40 am Chula Vista Green Business Challenge

2012 Achievements

Molly Phillips, Office Depot

Michelle Castagnola, City of Chula Vista

8:00 am Special Achievement Awards

Mayor Cheryl Cox, City of Chula Vista

8:45 am Closing Remarks
Lynn France, City of Chula Vista

8:55 am Networking and Goodbyes

#### AWARDS

Allied Waste Services

Bonita Point 76

Best Overall: Services Sector

Best Overall: Automotive Sector

Best Overall: Restaurant Sector

El Primero Boutique Hotel

Living Coast Discovery Center

Profil Institute for
Clinical Research

Best Overall: Non-Profit Sector

Best Overall: Office Sector

Spirit Printing Services, Inc.

Best Overall: Retail Sector

Zytech LED US

Best Participation at GBC Trainings

ARYA Cleaners Most Innovative
Algert Engineering Most Improved

Walmart Overall Highest Achievement

PARTICIPANTS

Algert Engineering Allied Waste Services Anytime Signs Apple Tree Market ARYA Cleaners

Beautiful Image With Lucy Salon Bellizima Imports

Best Buy Bonita Point 76 Border Leather

Best Bev

Boys & Girls Clubs of South County

Chase Bank

Chula Vista Chamber of Commerce Chula Vista Yacht Club Concordia Church & School Doctors Express of Bonita EastLake Tavern+Bowl

Ecology Auto Parts El Primero Boutique Hotel

First Bank Fuller Ford Honda Kia Hitachi Home Electronics

La Kalaka Flaca La Quinta Hotel Leviton Living Coast Discovery Center Marine Group Boat Works Otay Water District Pacific Sales

Paws & Whiskers Grooming Performance Bikes Preferred One Insurance Profil Institute for Clinical Research Prudential California Realty

Rancho Del Rey Orthodontics Red Lobster

SDG&E Slovinsky & Slovinsky South Bay Family YMCA South Bay Fish & Grill Spirit Printing Services, Inc. Springleaf Financial Services Sweetwater Authority Triton Power Wash

Triton Power Wash
U.S. Olympic Training Center
Union Auto Repair
VMG Motoring & Auto Service

Walmart Zytech LED US

TIY OF

- Community Partners
- Recruitment and Engagement
- Competition
- Evaluation
- Refine
- Manage expectations







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